

Return form

Is your order not entirely to your liking? That's a shame, but of course you can exchange or return it. You have the right to return your order within 14 calendar days (right of withdrawal). You can return your order at our location in Uden or send it back by post. In case you send it back by post, the costs of the return shipment are for your own account.

Returns proceed as follows:

1. Completely fill out the return form
2. Please return your order in solid, sturdy packaging to the return address listed at the bottom of this page. Please enclose the original packing slip and this return form. Without a fully completed return form we cannot process your return. Instead of sending it, you can also hand in your return at the reception of:

Ezzy's Uden
Pastoor Spieringsstraat 10a
5401GT, Uden

For opening hours, please visit: www.ezzys.nl/zwembad/uden.

Also take into account the pool's holiday closing days. You can consult these via the aforementioned link.

3. After receiving your return, we will send the replacement product to you within 2 working days. In case you wish to get your money back, we will ensure that this is transferred within 14 days.

Important!

Returns will only be accepted if products are returned unused, undamaged and with the original packaging and product cards. The right to return expires after 14 calendar days.

Do you want to exchange a product? Then this is only possible if you exchange the product for a similar product type.

For example: if you have ordered an EasySwim Pro, you can only exchange it for an EasySwim Pro in a different size/colour.

Would you rather receive a different product type? Then you can return the original order received, request a refund and then order the other product type via the EasySwim webshop.



EasySwim
Pastoor Spieringsstraat 10A
5401 GT Uden

Return form

Customer details	
Name	
Address	
Postal/Zip code	Place
Phone number	Mobile phone number
E-mail address	

Article details	
Product (Pro/Fun/Baby)	
Order number	
Order date	Receive date

Return details	
Reason for return <i>(Select what is applicable)</i>	Any additional comments
<input type="checkbox"/> Size is not right	
<input type="checkbox"/> Doesn't meet expectations	
<input type="checkbox"/> Broken or damaged	
<input type="checkbox"/> Received the wrong article	
<input type="checkbox"/> Otherwise...	

Your request <i>(Sign what is applicable)</i>	
<input type="checkbox"/> Money back	
<input type="checkbox"/> Exchange, I want to receive an... <i>(Fill in the details on the right side)</i>	Product (Pro/Fun/Baby)
	Colour (blue/pink)
	Size

Please note: Return costs are at your own expense.